

DEPARTMENT OF COMMERCE**Census Bureau****Census 2000 Web Site and Questionnaire Customer Satisfaction Survey**

ACTION: Proposed collection; comment request.

SUMMARY: The Department of Commerce, as part of its continuing effort to reduce paperwork and respondent burden, invites the general public and other Federal agencies to take this opportunity to comment on proposed and/or continuing information collections, as required by the Paperwork Reduction Act of 1995, Public Law 104-13 (44 U.S.C. 3506(c)(2)(A)).

DATES: Written comments must be submitted on or before January 21, 2000.

ADDRESSES: Direct all written comments to Linda Engelmeier, Departmental Forms Clearance Officer, Department of Commerce, Room 5027, 14th and Constitution Avenue, NW, Washington, DC 20230 (or via the Internet at LEngelme@doc.gov).

FOR FURTHER INFORMATION CONTACT: Requests for additional information or copies of the information collection instrument(s) and instructions should be directed to Courtney Stapleton, Bureau of the Census, PRED, Mailstop 9200, Washington, DC 20233-0001, (301)457-4142.

SUPPLEMENTARY INFORMATION**I. Abstract**

The Census Bureau plans to administer customer satisfaction surveys to a sample of people who (1) Fill out their census form on the Internet or (2) Go to the Internet Census 2000 help screens. The surveys will be self administered, self-selected and will be completed and submitted via the Internet. The surveys evaluate various aspects of Internet Data Collection (IDC) and Internet Questionnaire Assistance (IQA). Specific help topics and overall satisfaction will also be evaluated.

This evaluation is unique, given it is the first time the Census Bureau has attempted an Internet data collection within the decennial census. This evaluation will serve as an indicator of the success of the project as measured by customer satisfaction. It will provide substantial feedback for future Census Internet products.

Of those who submit their census form via the Internet, a sample will be selected by digits located in the 22 digit Census ID. Once in the sample, those people will be asked if they would like

to fill out the customer satisfaction survey while they are online. The respondent then must choose to participate by clicking on the link to the survey. Of those who visit the Internet Census 2000 help screens, a sample will be asked if they would like to fill out the customer satisfaction survey during pre-selected times. The respondent then must choose to participate by clicking on the link to the survey while online. We anticipate 1,500 responses from each survey.

Additionally, there are 7,500 households that are a part of the Response Mode and Incentive Experiment (RMIE). These households will be specifically asked to fill out their census forms via the Internet. These households will receive a letter giving them the Internet address of the Census Internet Form. Some of these respondents will be offered an incentive of a 30 minute pre-paid phone card if they do in fact complete their census form via the Internet. We expect that the use of the incentive and advance letter will increase response rates to the customer satisfaction survey. We anticipate 4,500 responses.

II. Method of Collection

The customer satisfaction surveys will be online self-administered surveys. Respondents who are selected to be a part of the sample will have to self select by clicking on a hypertext link to complete the survey. Once completed, the respondent will submit the survey online.

III. Data

OMB Number: Forthcoming.

Form Number: This electronic questionnaire will have no form number.

Type of Review: Regular submission.

Affected Public: Those who receive Census short forms or update/leave (US and Puerto Rico) and have access to the Internet.

Estimated Number of Respondents: 1,500 (IQA)+ 1,500 (IDC)+ 4,500 (RMIE) = 7,500.

Estimated Time Per Response: 2 minutes.

Estimated Total Annual Burden Hours: 250.

Estimated Total Annual Cost: There is no cost to the respondent other than the time taken to complete the survey.

Respondent's Obligation: Voluntary (self-selected).

Legal Authority: Title 13, United States Code, Sections 141 and 193.

IV. Request for Comments

Comments are invited on: (a) Whether the proposed collection of information

is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) The accuracy of the agency's estimate of the burden (including hours and cost) of the proposed collection of information; (c) Ways to enhance the quality, utility, and clarity of the information to be collected; and (d) Ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology.

Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval of this information collection; they also will become a matter of public record.

Dated: November 16, 1999.

Linda Engelmeier,

Departmental Forms Clearance Officer, Office of the Chief Information Officer.

[FR Doc. 99-30349 Filed 11-19-99; 8:45 am]

BILLING CODE 3510-07-P

DEPARTMENT OF COMMERCE**Foreign-Trade Zones Board**

[Docket 56-99]

Foreign-Trade Zone 174—Tucson, AZ; Application for Expansion

An application has been submitted to the Foreign-Trade Zones (FTZ) Board (the Board), by the City of Tucson, Arizona, grantee of Foreign-Trade Zone 174, requesting authority to expand its zone (Site 2) in Tucson, Arizona, within the Tucson Customs port of entry. The application was submitted pursuant to the provisions of the Foreign-Trade Zones Act, as amended (19 U.S.C. 81a-81u), and the regulations of the Board (15 CFR Part 400). It was formally filed on November 8, 1999.

FTZ 174 was approved on January 30, 1991 (Board Order 508, 56 FR 4595, 2/5/91). The City of Tucson, Arizona, was designated the new grantee on November 22, 1996. The general-purpose zone project currently consists of five sites (398 acres): *Site 1* (107 acres)—Southpointe Park, intersection of Kolb and Valencia Roads; *Site 2* (193 acres)—Century Park Research Center, along Kolb Road between Valencia Road and I-10; *Site 3* (70 acres)—within the Santa Cruz industrial park; *Site 4* (25 acres)—within the Downtown Commerce Park, adjacent to I-19 and I-10; and, *Site 5* (3 acres)—warehouse facility, 330 South Toole Avenue.

The applicant is now requesting authority to expand existing Site 2, by